



May 1, 2021

### **Glacier Pac ordering and will call procedures**

Starting May 1st, GlacierPac will be enforcing these long standing procedures in order to ensure on time and on demand deliveries for all customers.

**Please send orders to [orders@glacierpac.com](mailto:orders@glacierpac.com) for fastest processing.**

- Office/Warehouse hours are 7:00am to 3:30pm
- Orders must be in by 12 noon for next day delivery.
- \$250 will call minimum order.
  - \$75 processing fee for orders less than \$250
- \$750 minimum order for local delivery on Glacier Pac truck (w/ \$7.50 delivery fee)
  - \$75 delivery fee for orders less than \$750
  - Orders placed online at [www.glacierpac.com](http://www.glacierpac.com) can qualify for free local delivery
  - Orders shipped in CA via GLS overnight @ \$130/pallet

#### Notes:

- Local delivery within 30 miles of a StarBox location.
- Online account required for online ordering at [www.glacierpac.com](http://www.glacierpac.com)
- Minimum two hour notice required for all Will Call pick up on confirmed orders. .

Thank you for your understanding. This will go a long way to provide the best service possible to all of our customers. We look forward to continuing to serve you.

Robert Weiner

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562-427-8889  
[www.glacierpac.com](http://www.glacierpac.com)